

Global Privacy Policy for Customers – Thailand Annex

Last Updated: 21 June, 2024

Effective Date: 21 June, 2024

This Thailand Annex will be applied if the following Glico group companies process your personal data:

- Thai Glico Co., Ltd., and
- [Glico group companies located outside Thailand](#) which (i) offer goods or services to or (ii) monitor the customers who are in Thailand.

The provisions of each Section described below are supplementary to the provisions of the respective Sections with the same numbers and same titles of the Global Privacy Policy unless otherwise specifically stipulated in such Section below.

2. Purposes of the Group’s Use of Your Personal Data

Notwithstanding those as described in **Section 2. “Purposes of the Group’s Use of Your Personal Data”** of the Global Privacy Policy, we use your personal data for the purposes described as below, based on the lawful basis set out for each purpose. In many instances, we need to process your personal data in order to fulfil our obligations under the contracts with you or comply with any laws and regulations. If you do not provide the personal data requested, we may not be able to provide our services to you. As for the retention period, please see **Section 6. “Retaining and Deleting Personal Data”** of the Global Privacy Policy.

Purposes	Legal basis
(a) fulfilling the Group’s contractual obligations in relation to transactions between you and the Group, including, without limitation, processing your orders and payments	<ul style="list-style-type: none">· contractual obligation when the customers are individuals.· legitimate interest when the customers are corporate entity.
(b) communicating with you about the goods, services, campaigns, and events offered by the Group, including, without limitation, responding to your enquiries and opinions, providing news and information which the Group thinks will be of beneficial to you and shipping out prizes related to campaigns and events	<ul style="list-style-type: none">· legitimate interest for marketing activities, including, without limitation, responding to your enquiries and opinions and providing news and information on the Group platform which the Group thinks will be of beneficial to you.· contractual obligations for shipping out prizes

Purposes	Legal basis
	<ul style="list-style-type: none"> · related to our campaigns and events. · your consent if relating to direct advertisement / marketing
(c) permitting you to participate in surveys, campaigns, and events	<ul style="list-style-type: none"> · your consent
(d) monitoring and analyzing trends, usage, and the status of activities in connection with the Group's goods and services, with an aim to improve or develop the Group's goods and services	<ul style="list-style-type: none"> · legitimate interest
(e) detecting, investigating, and preventing fraudulent transactions and other illegal activities; and protecting the rights and property of the Group, you, and others	<ul style="list-style-type: none"> · legitimate interest
(f) distributing targeting advertisement to you on websites or the like of the Group and those of third parties, according to your tastes and preferences coming out from analyzing information such as browsing history obtained from you	<ul style="list-style-type: none"> · your consent
(g) reporting internally within the Group	<ul style="list-style-type: none"> · legitimate interest
(h) this item intentionally left blank	<ul style="list-style-type: none"> · this item intentionally left blank
(i) conducting internal audits on Glico group companies	<ul style="list-style-type: none"> · legitimate interest
(j) complying with applicable laws, regulations and other requirements (such as cooperating with law enforcement agencies, regulatory authorities, and other governmental agencies)	<ul style="list-style-type: none"> · legitimate interest for the performance required under the applicable foreign laws · legal obligation for the performance required under the applicable domestic laws
(k) responding to any request from you	<ul style="list-style-type: none"> · legitimate interest
(l) this item intentionally left blank	<ul style="list-style-type: none"> · this item intentionally left blank
(m) recording of CCTV footage in the company's premises	<ul style="list-style-type: none"> · legitimate interest

As for the processing based on your consent, we will request you for your consent to process your personal data as above in separated form from time to time. Please read the Global Privacy Policy and this Annex carefully before giving your consent to our processing of your personal data in accordance with the separated format.

6. Retaining and Deleting Personal Data

Further to the Global Privacy Policy, we will retain your personal data for as long as it is necessary but not exceeding ten years after the date of last contact with you. We may, however, store your personal data longer than that if required by law.

7. Customer's Rights

You have the following rights regarding your personal data:

- (1) Right to be notified
- (2) Right to request copies
- (3) Right of portability of data
- (4) Right to request rectification
- (5) Right to request erasure
- (6) Right to request suspension
- (7) Right to object the processing of personal data

To assert these rights, please contact us by using the contact details set forth in Section 11 "Contact Details" of the Global Privacy Policy.

In addition, you also have the right to complain to a supervisory authority.